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March 24, 2020

To Our Valued Partners,

As we navigate the evolving situation with Coronavirus (COVID-19), I am reaching out to emphasize our Company's service commitment to you, our loyal customers, and our communities.

First, we remain focused on protecting the health of our employees, our valued customers, and our supplier partners. Management has implemented up-to-date workplace guidelines from the CDC to make sure our work environments remain safe and clean.

Second, BFO BuyFittingsOnline (A division of QMC Technologies, Inc.) is an "essential" business. With this comes the opportunity to continue doing our part to keep our local communities and national infrastructure operating. We take this responsibility and the trust the state has placed in us very seriously. We remain open for business and our team continues working to fulfill orders and provide on time shipments of products that our customers and end-users require. Industries we collectively support include but are not limited to: farms/agriculture, utilities, food & beverage processing plants, medical instrumentation, commercial and municipal water systems, and fire protection / life safety systems.

Finally, our supply chain has encountered very few disruptions at this point. Importantly, any small delays have been easily handled by our strong inventory levels. If we have any significant supply chain issues for any items, we will inform you.

We are confident we will get through this by planning and staying smart.

As always, our business family thanks you for your continued business and please stay healthy and safe!

Best regards,

A handwritten signature in black ink, appearing to read 'James A. Serafin, Sr.', written in a cursive style.

James A. Serafin, Sr.

CEO/President

BFO BuyFittingsOnline

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